



## ELIGIBILITY

CCS is a Medicaid program that serves adults and children with mental health and substance use disorders; in need of ongoing services due to an impairment that interferes with or limits major life activities. CCS is available to individuals who are determined eligible through the state functional screening process.

## CONSUMER RIGHTS

In addition to the rights granted under HFS 94, consumers involved in CCS have the right to:

- Choice in the selection of recovery team members, services and service providers
- Be informed about services as specifically, completely and accurately as possible
- Appeal decisions regarding CCS determinations

Appeals regarding program participation may be made in writing to:

Bureau of Mental Health & Substance Abuse Services  
1 W Wilson Street, Room 433  
P.O. Box 7851  
Madison, WI 53707-7851



## GREEN LAKE COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

500 Lake Steel Street  
PO Box 588  
Green Lake, WI 54941

Phone: (920) 294-4070

### Hours of Operation:

Monday – Friday:  
8:00AM – 4:30PM

Emergency, After Hours and/or Weekends:  
Please call the Crisis Line at  
(920) 294-4000.

GREEN LAKE  
COUNTY  
DEPARTMENT OF  
HEALTH & HUMAN  
SERVICES

# Comprehensive Community Service Program (CCS)



*Informational Guide*

## RECOVERY THROUGH CCS

- BECOME EMPOWERED TO TAKE CONTROL OF YOUR LIFE.
- LIVE A SATISFYING, HOPEFUL, MEANINGFUL, AND CONTRIBUTING LIFE EVEN WITH THE LIMITATIONS CAUSED BY MENTAL HEALTH AND/OR AODA DISORDERS.
- DO MORE OF WHAT WORKS AND LESS OF WHAT DOESN'T.
- "RECOVER" YOUR HOPE, RIGHTS, ROLES, RESPONSIBILITIES, DREAMS, GOALS AND DECISIONS.
- MANAGE YOUR PROBLEMS AND SYMPTOMS.
- LIVE SUCCESSFULLY IN THE COMMUNITY.

## CCS PROGRAM SERVICES

Services provided under CCS are individually determined through the assessment and service planning process. Possible services could include:

- CASE MANAGEMENT/SERVICE FACILITATION
- COMMUNITY LIFE SKILLS TRAINING
- COUNSELING
- HEALTH MONITORING
- EMPLOYMENT RELATED SKILLS DEVELOPMENT
- AODA SERVICES
- CRISIS SERVICES/INTERVENTION
- RESIDENTIAL SUPPORT
- SYMPTOM MANAGEMENT
- RECOVERY EDUCATION
- ILLNESS EDUCATION AND MANAGEMENT
- DIAGNOSTIC EVALUATIONS AND SPECIALIZED ASSESSMENTS
- COMMUNICATION AND INTERPERSONAL SKILLS TRAINING

## RECOVERY TEAM

A team is formed for each CCS Consumer that includes: the Consumer, a Service Facilitator, a Mental Health Professional, Service Providers and any other individuals (friends, family, etc.) that the Consumer wishes to include for advocacy and support.

## CCS VISION

- TO PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES TO CONSUMERS TO:
  - REDUCE SYMPTOMS
  - RESTORE OPTIMUM LEVEL OF FUNCTIONING STABILITY AND INDEPENDENCE
- PROVIDE ACCESS TO SUPPORTIVE SERVICES (JOBS, HOUSING, TRANSPORTATION, HEALTH, EDUCATIONAL, SOCIAL, SPIRITUAL AND RECREATIONAL RESOURCES)
- MEANINGFUL PARTICIPATION OF CONSUMERS, THEIR CHOSEN SUPPORTS (NATURAL, FORMAL AND/OR PEER) AND ADVOCATES
- FAMILY AND CONSUMER CENTERED
- STRENGTH AND OUTCOME BASED
- MAKE EVERY EFFORT TO MEET THE NEEDS OF CONSUMERS, FAMILIES AND COMMUNITIES
- MATCH NEEDS WITH APPROPRIATE SERVICES
- COLLABORATION ACROSS SYSTEMS/TEAM APPROACH
- GENDER/AGE/CULTURALLY RESPONSIVE TREATMENT
- BASED ON HOPE AND EMPOWERMENT
- FACILITATE RECOVERY

